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COVID-19 PROTOCOL

As of 18th May 2020, Anglian Veterinary Physiotherapy will recommence physiotherapy treatments. This will be a phased return to work, whilst maintaining government guidelines to ensure public health.

The way I operate has been adapted due to the current circumstances regarding COVID-19. This information sheet aims to inform you of all precautionary measures being taken by Anglian Veterinary Physiotherapy in order to protect everybody's health.

What I will do:

- I **will** inform you if myself or anyone on my property has/is exhibiting signs of a high temperature and/or persistent cough.
- I **will** be risk assessing each individual case prior to treatment to protect public safety.
- I **will** take case history and updates prior to your appointment to keep social contact minimal.
- I **will** be wearing a mask at all times during the appointment.
- I **will** sanitise my hands and equipment before and after your appointment and change my clothes after each appointment.
- I **will** not be entering the houses of any clients for treatment. All appointments will be held in the garden or open space.
- I **will** not touch anything other than your animal and my equipment, e.g. gates, door handles, lead ropes, etc.

What clients must do:

- **Please** inform me if you or anyone on your property has/is exhibiting signs of a high temperature and/or persistent cough.
- A distance of 2 meters **must** be kept between me and yourself at all times. For canine clients, if this is not possible, you are encouraged to wear gloves and a mask during the appointment.
- **Please** have one handler present during our appointment.
- **Please** ensure you can pay via BACS. Cash payment will not be accepted at this time.

Thank you for your continued support.

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